

ZANE M. OWEN

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PROFESSIONAL SUMMARY

Technical Product Owner with 6+ years of Agile delivery alongside engineering teams on platform, API, backend, and data work. Background in technical analysis and SAFe, with a strength in turning technical requirements into clear, testable user stories for low- or no-UI work across global teams.

WORK EXPERIENCE

Roche (Contract), Indianapolis, IN Jan 2026 - Present

Technical Product Owner, Platform Engineering

- Own the backlog for a new Platform Engineering team building services for internal dev teams.
- Help stand up the Indianapolis team as platform work moves over from Santa Clara.
- Write user stories and acceptance criteria for API, backend, and AWS work with little or no UI.
- Partner with architects on refactoring, API redesign, and tech debt across time zones.

Onebridge, Indianapolis, IN May 2024 - July 2025

Product Owner, Project Manager

- Owned the backlog for a multi-million-dollar data and platform modernization initiative.
- Turned architectural requirements into user stories for platform, data, and governance work.
- Balanced tech debt and refactoring with delivery across onshore and offshore teams.

EY, Chicago, IL Aug 2022 - Dec 2023

Senior Technology Solution Delivery Consultant

- Supported delivery of large-scale enterprise integration initiatives in a global, matrixed environment.
- Implemented Jira-based governance and reporting, improving visibility into risks and dependencies.

Reveal Data, Chicago, IL Sep 2021 - Aug 2022

Scrum Master

- Supported a SAFe Release Train of 7 Agile teams, many focused on backend and platform capabilities.
- Partnered with Product Owners to align technical features with team backlogs and capacity.
- Facilitated PI Planning, backlog refinement, and cross-team dependency management.

Capgemini, Chicago, IL Aug 2020 - Sep 2021

Business Technical Analyst, Junior Agile Coach

- Wrote and refined user stories and acceptance criteria for non-UI, backend-focused initiatives.
- Coached teams toward Agile maturity through training, retrospectives, and removing blockers.

SKILLS & CERTIFICATIONS

- **Product & Delivery:** Backlog prioritization, user stories and acceptance criteria, Agile/Scrum, SAFe, Jira
- **Technical:** APIs and backend services, AWS, internal platform services, data modernization, tech debt
- **Certifications:** SAFe® Release Train Engineer, SAFe® Scrum Master, SAFe® Practitioner

EDUCATION

Indiana University, School of Informatics, Bloomington, IN July 2020

Bachelor of Science in Informatics, Minor in Marketing